

FAQ

Q1. How to place an order?

Reply

- 1) There are 2 ways to place an order from EVVA Technology.
Contact us by online message, you can leave message at "CONTACT US -> Feedback -> Inquiry";
- 2) Contact us by email: info@evva.com.

Q2. Are your products brand new?

Reply

Yes, all of our products are brand new, we never sell second hand items.
With a specialized quality control system, every products have been tested as "verified".
To know how we make an excellent battery/pack, please refer to "About US -> Factory Tour".

Q3. How to custom a battery/pack?

Reply

- 1) Send us your detailed requirements, including Voltage/Capacity/Charge & Discharge Current /Dimension/Connectors/Artwork.... etc;
- 2) We will give you solution/solutions after estimation;
- 3) Price, quantity, payment confirmation;
- 4) Sample approval;
- 5) Mass production.

Q4. What kind of customization do you accept ?

Reply

Over 5 years, we pride ourselves on using only the highest quality cells to make lithium battery packs.
Currently we accept customizations of Li-ion battery/pack, Li-polymer battery/pack, Li-prismatic battery/pack and LiFePo4 battery/pack from small to big dimensions, but only use corresponding cells on sale to make sure every pack manufactured by EVVA has top quality.